Best Practices Services

Moving Conflict to Resolution
- Preventing conflict from escalating and building capacity to solve problems

Organizational Problem Solving
- Discussing and solving every day challenges at the departmental level

Managing Change
- Planning and managing the implementation of a business change impacting union employees

Facilitating Workflow Analysis
- Developing and implementing efficient work processes aimed at improving customer service and workplace culture

Union-Management Cooperation Training & Coaching
- Nurturing partnerships by supporting individual or departmental learning

Managing projects resulting from collective bargaining agreements