Life can be challenging, especially if you have a loved one who may need a new level of care. This unique offering provides resources for your loved one that includes an in-person assessment from a professional care manager who will review the current living situation and make a professional recommendation to help you and your family during this confusing and difficult time.

Senior Care Management will help assess and recommend the right care for your family member. Care managers know and understand the difficulty of identifying and finding the right care for your loved one. This program includes:

- In-home assessments
- Facility reviews
- Post-hospitalization assessments
- Ongoing care coordination
- Personalized matches to resources as recommended in your care plan
- 24/7 ongoing support and assistance from specialists
- Three hours of professional care planning/assessment services

### Get Expert Help

Our professional care managers are either certified nurses or social workers who are trained to assess your loved ones' physical, mental, social and financial needs. They will listen to your concerns and provide you with a detailed care plan. Care Managers are accessible any time during the day or night, seven days a week to provide personal assistance every step of the way.

*This service is available for Yale University faculty, managerial & professional staff, and post-doctoral associates.*

### Yale Counseling & Support Services

1-800-327-9240
For TTY Users: 1-800-456-4006

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You have the right and responsibility to evaluate and choose the most appropriate services to meet your demands. The referrals given are not endorsements or recommendations of services. Although we make every effort to ensure that the information is accurate at the time of referral, information is subject to change.