Welcome to our twenty-third annual Long-Service Recognition Awards dinner. Tonight, we recognize 292 talented and devoted employees who are celebrating milestone anniversaries at Yale.

Collectively, you have contributed 8,950 years to the university. This includes 95 of you who have reached twenty-five years of service and 115 who are celebrating thirty-year milestones. Forty-four of the staff gathered this evening have been here for thirty-five years, and 27 of you have devoted forty years to the university.

This year we also have the privilege of honoring 9 forty-five-year career milestones and two colleagues who have been at Yale for fifty years. Your dedicated support of the mission has helped to sustain the vibrancy of Yale.

You contribute to our community’s many traditions in your roles as assistants, chefs, coaches, custodians, directors, groundskeepers, librarians, managers, police, and researchers, and you represent the heart and soul of the university.

I am reminded every day of the extraordinary commitment and dedicated efforts of our staff, who are the lifeblood of this university. Together, we have achieved great things in the decades during which you have worked here, and together we will continue this success in the decades to come.

On behalf of the university leadership and our colleagues all across campus: congratulations and thank you!

Peter Salovey
President, Yale University
Chris Argyris Professor of Psychology

Honorees may request a copy of their Long-Service portrait by sending an e-mail to internal.communications@yale.edu.
Long-Service Recognition Celebration

Yale University | Yale on York

26 March 2019

WELCOMING REMARKS  5:30 P.M.
Janet Lindner
Vice President for Human Resources and Administration

INVOCATION
Sharon M.K. Kugler
University Chaplain

TOAST
President Salovey

DINNER

DESSERT

RECOGNITION PROGRAM

HOSTS
Peter Salovey  President
Benjamin Polak  Provost
Jack Callahan Jr.  Senior Vice President for Operations
Alexander Dreier  Vice President and General Counsel
Kimberly Goff-Crews  Secretary & Vice President for Student Life
Janet Lindner  Vice President for Human Resources and Administration
Stephen Murphy  Vice President for Finance and Chief Financial Officer
Nate Nickerson  Vice President for Communications
Joan E. O’Neill  Vice President for Alumni Affairs and Development
Scott Strobel  Vice President for West Campus Planning and Program Development
50 YEARS
Lee Heston, research associate, Pediatrics Infectious Diseases, has been growing cells in Yale labs for 50 years. Fresh out of Goucher College, she came back to her home state and was hired by Dr. Dorothy Horstmann, a noted epidemiologist who became the first woman at the School of Medicine to earn tenure as a full professor. When Horstman recruited Dr. George Miller to her team, Miller asked Lee to conduct research for him and she has been supporting his world-renowned work on the Epstein-Barr (EB) Virus, Kaposi’s Sarcoma-Associated Herpesvirus, and Tumor virology ever since.

Lee is a local girl who made good in the STEM field long before the term even existed. Her parents met at Hillhouse High School and her father received a scholarship to Yale while her mom went off to college and then to the Yale School of Public Health. She likes to tell the story of how her father had many jobs on campus including delivering dry cleaning to fellow students through the university’s underground steam tunnels. After the war, her parents settled in New Haven, then in Hamden. Lee has memories of swimming lessons in Payne Whitney Gym, the Peabody Museum, “fabulous” Woolsey Hall, and the Art Gallery.

Once a staff member at Yale, Lee eventually lived close enough to walk to work and experienced once again all that Yale has to offer, including free concerts and student recitals. Like many of her colleagues all over campus, she often made her way to the Old Campus area to witness Commencement and vividly remembers one exciting scene: “There I was watching the parade, and I saw a very dapper-looking gentleman in cap and gown striding down Elm Street when a man next to me yelled out, ‘That’s Duke Ellington!’ And wouldn’t you know, the Duke came right over and shook this man’s hand. After Mr. Ellington received his honorary degree, he said into the microphone, ‘Take the A Train,’ and the crowd went wild, clapping endlessly and standing on their seats. It was such a joyous moment.”

Lee likes to point out that the one thing that has not changed in 50 years is that she is still growing cells. While modest about her contribution to infectious disease research, she is pleased that one particular “cell line” that she helped develop was used not only by the Miller Lab, but also other universities.

Dr. Miller says that “Lee has been a major contributor to our lab’s work identifying a viral protein that mediates a switch for the EB virus to move from a resting state, latency, to a state of active replication. Lee is a truly talented experimentalist whose work has shed light on a fundamental problem in virology.”

When Lee looks out over her five decades at Yale, she says, “I always find as the years go by that just practicing a little gratitude every day is something that gets me through a lot of things.”
“Working hard is very central to my well-being,” says Lee Petrowski, a financial assistant in Clinical Cashiering at Yale Medicine. “The value of hard work was instilled in me by my parents; my mother woke up at three o’clock in the morning, every morning, to walk to work, even in the snow, so she wouldn’t miss a day. When you strive to work hard, everything after that is a reward.”

Lee spent most of her Yale career in the Child Study Center, with the last 11 years in her current position. A summer job at Yale in Accounts Payable, post–Hillhouse High School, became her first full-time job—she needed to buy a car, so she attended college at night. “At the time,” recalls Lee, “I figured I would only stay a couple of years to appease my parents, who wanted me to work at Yale for the good benefits, but lo and behold, here I am 50 years later. And I couldn’t be happier.”

Today Lee’s work centers on processing all the payments that come through Clinical Cashiering and taking care of the main desk. “We are so lucky to have Lee,” says supervisor Joel Ball, “she is our counselor, our compass, always contemporary with all our new methods and systems, and always a friendly face for our visitors.”

Both of Lee’s parents worked in Yale dining halls. She remembers riding her bicycle to where her mom was a baker in one of the colleges and feasting on leftover desserts and iced tea. Born at Yale New Haven Hospital, Lee grew up on Mechanic Street until she was five years old and then at various other New Haven locations before moving to Hamden after high school.

Lee has fond memories of working in the Child Study Center and interacting with the parents, patients, social workers, and clinicians. A special moment was when the clinicians and social workers had a picnic at one of their houses for her and other colleagues. “It was wonderful to see that they recognized how hard we worked,” Lee says, “and showed how much they appreciated it.”

Moving to her current workplace in Clinical Cashiering was particularly welcoming because Lee knew a lot of colleagues in the building. She credits Joel for “making it very warm and very inviting, which means a lot the older you get and makes coming to work just so nice.” But what really bowled her over most recently was the party Joel threw to celebrate her 50 years at Yale. “Joel outdid herself. She had an open house. She had trivia. We had everything. Everybody came in. Everybody congratulated me. It was like a big family. And I will never forget that.”
45 YEARS
Born at Yale New Haven Hospital, Denise likes to joke that her cradle rolled across the street to Yale School of Medicine for her first job working for a Noble Prize winner. She eventually moved to the Office of the Secretary and Vice President where she managed the conferral of degrees and the issuing of diplomas, and organized major ceremonial and special university events that were attended by thousands of students, parents, and guests. Currently, Denise manages the use of Yale logos to protect and promote Yale’s name and trademarks. She has met people from all walks of life, including world leaders, educators, scientists, artists, and movie stars. Known to have an engaging personality, Denise combines her wealth of institutional knowledge with an ability to make things happen. She holds the life-long friendships that she’s made at Yale very close to her heart. The common thread throughout Denise’s career is her reputation for excellence. “I can do nothing less than put my whole self into my work,” she says. “Hard work and dedication run deep in my core and the end results are evident.”

If ever there was a staff member who has dedicated her career to Yale students, it is Trish. She began working at Yale Health in 1974, moved to Internal Medicine, and was then recommended for an assistant position in the Timothy Dwight College Dean’s Office. It was 1979, and in the ensuing 40 years, she has supported two generations of Yalies, many of whom have been guided, comforted, listened to, and always loved by this “college mom.” Trish has been invited to students’ weddings, their christenings, and then welcomed their own children as Timothy Dwight undergraduates. She has assisted four deans in four decades and describes them as “fabulous people, wonderful to work with and get to know and see every day.” But the students have been the highlight. “They are the big joy of the job,” says Trish. “They share so much; they are bright, considerate, lovely human beings.”
Debra has wanted to be a librarian ever since she was a little girl. It was a high school librarian who introduced her to the idea of working with books. She has been in Yale’s library system for her entire 45-year career, beginning in the Science Library stacks and then moving on to other libraries. About 20 years into this work, Debra decided to go back to school to fulfill her dream of becoming a librarian. As a single mother of three, she began undergraduate studies, eventually earning undergraduate and Master of Library Science degrees, and is today a Collections Procurement Librarian. A long career is packed with memories, and Debra spoke of a “fun moment” when she was helping patrons with research: “The document center was closed, but we were still cataloging items to be moved, and this researcher I recognized was banging on the door. I opened it and told him the place was closed, but he was looking for me, and opened his recently published book to show my name listed in his dedication.”

Bill’s supervisor is quick to say that Bill is the “elder statesman” of Yale’s plumbing shop. Bill began his career in the dining halls and was one of the first eight staff members to go through the “new” plumbing apprentice program in the mid-1970s. In fact, he is the last of the original plumbing apprentices that is currently working “with the tools” at the university. A self-directed expert in his field, Bill knows the campus buildings and their plumbing and heating systems like the back of his hand. His colleagues, especially the newer tradesmen, continually tap into his deep institutional knowledge. Bill always takes a task and “runs it to ground” until he finds a solution to the problem, says his supervisor, “and his customers’ needs are always fulfilled.”
Edith’s hands have graced the pages of centuries-old books, newspapers, periodicals, letters, and theses in the years she has worked preserving Yale’s printed treasures. She began her library career in photographic services before the advent of personal computers; moved to microfilming scholarly documents; and now prepares these items for digitization using the tools of her trade—rulers, measuring cradles, tape measures, craft knives. Born in North Carolina, but raised in New Haven, Edith has grown up at Yale and fondly recalls sharing life’s many ups and downs with library colleagues who were also steadfast friends. She has enjoyed discovering Yale beyond the library’s walls on Nooks and Crannies tours, most notably the furniture collection at the Yale Art Gallery. A quote Edith lives by: “Have fun wherever you are,” which includes riding a zipline on a recent vacation to Haiti, and faithfully attending every Patti Labelle concert in the tri-state area.

Howard’s eyes light up when he recalls early years at the Yale Computer Center with its IBM 158 mainframe, which housed two megabytes of memory and one Gigabyte of disk space. “It occupied an entire room and cost about $2 million,” he smiles. “I think my watch is more powerful today.” What interested Howard then, fresh out of Trinity College, and keeps him interested now, 45 years later, is work that has been intellectually challenging—“You give me a set of symptoms,” he says, “and I have to figure out what could possibly have gone wrong to produce that set of symptoms.” His work has included writing computer programs that were the first of their kind, and today helping engineer new university-wide systems. “Yale has been willing,” says Howard, “to respect what my capabilities are and give me an opportunity to pursue my interests and contribute to the university.”
Lucille believes in the inscription to the right of the entrance to Sterling Memorial Library: “The library is the heart of the university.” It is also very dear to her heart, in a career that has embraced providing excellent resources to students and patrons. When Lucille joined the library after college, her father had been working there for years in the budget office, and she grew up going to Yale football games, the art galleries — anything new at Yale was a family outing. In her early career, Lucille drove into work every day with her father. Family is also what she found with a group of library friends who still get together as the “Over-40 Club” — each member has 40-plus years at Yale. Lucille says she is most inspired by Yale librarians’ mission: “We all put a lot of drive, ambition, and pride into delivering the knowledge patrons need for their research.”

When you are a music lover, particularly of musicals and piano scores, it is fitting to have spent your entire Yale career in the Music Library. Kathryn is knowledgeable in the library’s collections and has been inspired by the students and professors she helps with their research. “What’s really a lot of fun,” she says, “is getting to know the different personalities and their passions.” While praising colleagues she works with daily, Kathryn holds a special place in her heart for former director Harold Samuel. “He was dynamic and a great storyteller,” she recalls. “He is responsible for obtaining the collections of Benny Goodman, Vladimir Horowitz, and Leroy Anderson, among others.” Stand-out memories also include shaking Benny Goodman’s hand at the library shortly before his death, and taking a ride with an assistant librarian to Virgil Thomson’s New York apartment to pick up some materials he was donating.
Paul, who recently retired as Senior Systems Specialist from Information Technology Services (ITS), was the youngest Data Center staff member when he joined Yale in 1974. He and his brother Jeff, who celebrated 45 years at Yale in 2018, started working part-time in ITS before graduating from high school and transitioned into full-time right after receiving their diplomas. Wisdom he has acquired over the decades? “Learn to listen to what others are saying and take note,” he says. “Everyone has something they want to bring to the table, but to be effective you must be able to determine the correct course of action.” Yale is Paul’s family, figuratively and literally. Eight other close family members who currently work, have worked, or have retired from the university have been “a great source of unity” for him. He says what inspires him most about Yale is the opportunity “to work with others to create and physically implement new designs and configurations with successful validation.” Words Paul lives by? “Failure is a prerequisite for success.”
Louisa DeGaetano | Law Library

Laura Bertolini | Yale Housing

Debra Bush | Manuscripts & Archives

Laura says that during her years at Yale, she has learned “not to take things for granted. My career at Yale has afforded me a stable foundation to build my family’s future.” The most fun she’s had over her 40 years is with the people she’s met and the friends she’s made. She is inspired by the way her work and others’ contributes to the mission of the university.

Louisa likes to tell the story about the time she was attending a Law School Christmas party and unexpectedly went into labor with her first baby. A colleague, and friend, stepped up and took her to Yale Health. Her favorite quote is, “Leave work at work!”

Debra enjoys working at Yale because the community is made up of so many different types of people. “I’ve met people from all over the world,” she says, “which is what I find most inspiring about being here.” A rule she lives by? “That all things work together for good for those who love God.”
Kathleen DePonte | Infectious Diseases

Scott feels he is “a rare staff entity” since during his Yale career he has been a member of Local 35, Local 34, and an M&P since 1989. “I’ve had the great honor to work with so many great staff, scientists, and university officials, says Scott, “including President Salovey when he was Psychology Chair!” He is quick to note that his exposure to such a diverse community has taught him “a lot about people and has been invaluable for my development as a person.”

Kathleen says she is inspired by the people who work at Yale: “I walk through the Medical School hallways, greeting others with a ‘hello,’ ‘good morning,’ ‘how are you?’—I find the atmosphere friendly and Yale a great place to work.” Collaborating with a team of researchers and knowing that her contributions have had a positive impact on the project is why it’s “important to put forth your best effort,” and why she feels “privileged to work in research at Yale.”

Lyndle believes that everyone should focus on the positive things in life, which is what makes a person most happy. “Life is not about waiting for the storm to pass, but rather learning how to dance in the rain.”
A quote that Marsha finds meaningful is “Everything happens for a reason.” This could apply to her Yale career—she applied for a temporary position right out of high school, was hired full-time, and stayed 40 years. Fun memories include special times she has shared with staff members who became friends both during and after work. Yale inspires Marsha because, as she says, “it strives to improve campus life for its staff and students from all over the world.”

Linda has learned during her four Yale decades that “Life is full of many challenges, and surviving these challenges is the key to a ‘stronger you’ with more appreciation of life.” Her favorite quote is by Wayne Dyer: “Peace is the result of retraining your mind to process life as it is, rather than as you think it should be.” Linda is thankful to have had great experiences with wonderful colleagues and physicians.

Linda enjoys the cultural diversity of Yale and the learning opportunities it offers along with the chance to meet new people from all over the world. “I find it very interesting to see the results of working collaboratively with talented people from other specialties,” she says.
Susan notes that she has been highly recognized for her work in Pediatrics and she credits this support to her supervisor Dr. Gary Kupfer and her co-workers. “I’m grateful,” she says, “to have the ability to make huge contributions to the day-to-day activities of our work.” A rule she lives by? “Do unto others as you would have them do unto you.”

John’s favorite quote is from his first boss at Yale, Greer Allen, university printer from 1970 to 1983. When Greer was asked how he confronts a particularly vexing problem, he responded: “I take out an arrow, put it on my bow, and give it my best shot.” Yale’s diversity inspires John, especially in his own department: “We have a published poet, a published novelist, an award-winning photographer, a prominent law school graduate, and European, Australian, and Caribbean immigrants.”

Michele likes to say that “knowledge is not partial; it is available to everyone — every conversation with everyone you meet is loaded with knowledge.” She has had the most fun at Yale’s annual Staff Appreciation Day, which allows her to see the many employees whose lives she’s touched and whose lives have touched hers. Michele feels that you can’t go wrong with the rule she lives by: “Do what is right, do what is fair, and do what is reasonable.”
For the past 27 years, Pamela has “been at home in the Charles Henry Farnham House on Hillhouse Avenue, where Economics faculty and graduate students have become work family – they come and go, but never forget to stop by and catch up when they visit New Haven.” Another rewarding experience has been her Local 34 officer position, which has “shaped who I am as a person. I could not be happier.”

Paula says she has been most inspired by the scientists she has worked with and their dedication to their work: “Even in the face of his own terminal illness, Dr. Charles Janeway, Jr. kept his lab going to the end. He was and is my inspiration both personally and professionally.” Paula also met her three best friends within months of starting at Yale. She is thankful that they have “helped to fill my time here with fun and laughter!”

Mayra has had the “privilege” of working with some “incredible scientists and researchers,” including Nobel prize winners. She says, “working among such a diverse, intellectual, and affable community has always kindled enthusiasm in my work, and is the reason why my career has never been dull or the research stagnant.” One of Mayra’s favorite things about working at Yale is the daily walk she takes during her lunch break to see all of the beautiful buildings and grounds.
Jennie feels “grateful” to have worked for 40 years in one place with coworkers who have become her extended family. She and her close Yale friends have watched each other get married, have children, grandchildren, and retire. “I remember telling my mother as I left for work on my first day that if I don’t like it I don’t have to stay, and here I am 40 years later!,” Jennie says. “I guess I liked it.”

“The sense of community at Yale is one of its greatest qualities,” Sarah says. “Yale’s rich academic heritage is inspiring, and I love being surrounded by bright and talented people and the opportunities to learn every day.” She feels fortunate to have worked with people who have shared their expertise and let her grow: “It is very rewarding to do my small part in contributing to Yale’s enduring reputation for excellence.”

Caesar notes three lessons he has learned over the course of his career: “Honor your promises to others; honor the people you work with; and honor the work that you do, and the students and families you do it for.” What he calls “mountaintop moments” include playing the Newberry organ at Woolsey Hall, playing principal oboe with the Yale Philharmonia under the baton of Otto Werner-Mueller, and taking on the leadership of the university’s financial aid offices.
The “gracious” May has a reputation for giving her very best. She takes pride in keeping Sterling Memorial Library clean in a “quiet and professional” manner. May applies her knowledge of this stately building and her years of experience as a custodian to every square inch of the Music Library, 7M book stack, hallways, and public spaces. Looking back on her years at Yale, she remembers good times with many friends. Some of them have passed on, and some she wishes will get well soon, but all are dear to her heart. It’s fitting that May’s favorite quote is the Golden Rule: “Do unto others as you would have them do unto you.”

Joe’s work supports the research communities at Yale, and he says he is continually motivated by the “search for the cure of diseases and the ongoing contributions to the improvement of human health by our awesome Yale scientists.” When Joe reflects on his career at Yale, he feels that “having the pleasure and privilege of meeting and working with fascinating people from home and around the world has made my life’s experience at Yale one truly amazing ride.”

Also being honored for 40 years of service

Peter Charpentier  Geriatrics
Lynn Festa  Yale Medicine
Wilbert Hill  Physical Plant
Connie Rinaldi  Health Affairs
Leejay Rudenjak  Development
Rhonda Vegliante  Yale College
Duncan Wong  Physiology
35 YEARS
As a general building mechanic, Philip lives by one rule: completing the job while providing peace of mind to his customers and himself. He says that throughout his Yale career, he has “met a lot of interesting people on and off the job” and he is “so grateful and blessed that I’ve been able to work on such a beautiful campus.”

James is “very detail-oriented and nothing ever slips through the cracks,” says his supervisor. He is often heard saying “have a wonderful day” to everyone he sees throughout the day. Colleagues find James “reliable and a delight to work with.” He is recognized for his kindness and willingness to volunteer. James is also known for his great love of baseball and often travels a good distance to catch games in what he would surely agree is still America’s national pastime.

It has been a privilege to work with so many talented and generous people at Yale, says Regina. “I’ve learned something new every single day, and that has kept my work so interesting. The range of opportunities to learn is endless.”

Donna feels fortunate to have worked in four different departments during her time at Yale. “I’ve interacted with so many wonderful people who have taught me so much,” she recalls. Donna also treasures the many alumni with whom she still keeps in touch: “Years go by and then we come in contact again and reminisce about the good old days.”
Rocco believes that, “The most rewarding aspect of my years at Yale has been the collaborations with faculty members and laboratories, and now with oncologists, pharmaceutical companies, and very gifted Yale New Haven Hospital staff members.” He considers research at Yale to be “a team effort that begins in a basic research lab where the discoveries are then translated into the clinic to alleviate the patients’ suffering.”

Barbara believes she is very lucky to have a job that suits her so well – it’s almost as if her position in student services was made for her. “I have forged so many wonderful relationships with the most talented students anyone could ask for,” she says. Her favorite memories include student symposia, recruitment of graduate students, and the union drive in the 1980s.

John is the lead general service assistant at Grace Hopper College. He is reliable to a fault and his supervisor can almost set her watch by his morning arrival. Colleagues are blessed with John’s approachable demeanor, which contributes to getting the daily tasks done. He also gets along with everyone on his team at Grace Hopper and that goes a long way to fostering a family atmosphere.

When Judy first got a job at Yale’s Sterling Memorial Library, she didn’t think she was going to enjoy working in New Haven at all. Now, she says that one of the perks of being at Yale is “walking around the campus and seeing all the beautiful buildings, which includes, of course, the one I work in, the nicest of them all.”
When Catherine says, “Laughter is the best medicine”, she is thinking of the “truly wonderful” friends and colleagues she has met over the years. Her favorite quote continues the sentiment – “A smile is worth a thousand words.” Catherine believes that “your smile is friendly and kind, interesting and intriguing, exciting and motivating. Your smile is you and that is its greatest quality.”

Kevin feels that one of the best moments he’s had while working at Yale was when he was interviewed for the It’s Your Yale video series “Share Your Story.” Kevin also appreciates the fun memories he’s made with his colleagues, and he continues to enjoy the time they share together. His favorite quote is “Deaf people can do anything!”

Cheryl has “very fond memories” of when she worked with Law School Professors W. Michael Reisman and Myres S. McDougal. “Both were very prolific in their international law work,” she says, “which kept me intrigued and challenged. They also encouraged me to complete my undergraduate education, and to pursue law school.” Cheryl met many interesting international law students through them.

As a shop steward, Rich is often relied upon for his expertise not only by the plumbing staff, but also by other Yale tradesmen. He has proven to be an excellent tradesman and a reliable employee. Rich answers calls from all over the university, and assigning him work, claims his supervisor, “is always worry-free.” He has a working knowledge of all things plumbing and heating for over 300 buildings on Yale’s Central Campus. Customer satisfaction, and job completion are only a couple examples of his many strengths.
Paul had the most fun at Yale when he was doing meteorological research with Professor Ron Smith. He has been fascinated by science since he was a child, so flying NOAA Hurricane Hunter planes into Nor’easter winter storms was a dream come true. Paul also helped design, install, and maintain the first general-use High Performance Computing cluster for the Yale research community.

Being able to solve problems and interact with many different people are Elizabeth’s favorite things about working at Yale. She says, “I try to help in any way I can. The varied experiences I’ve had through the years give me this opportunity to help, which I enjoy so much.”

While maintaining the fire alarm and fire sprinkler systems, Peter has been in and around nearly every building on campus. Over the years, this work has given him the opportunity to meet U.S. presidents, celebrities, and religious leaders. The most fun he’s had was working when Yale hosted The Special Olympics as he got to meet people from all over the world.

When Elena first relocated to her current office at 344 Winchester, it was challenging, but she fell in love with her new space, even describing it as “cozy.” Most of all, she says she “loves” the huge window that she sits next to in her office space – especially on “nice warm days when a rabbit can be seen on the lawn.”
Andrew is described by his supervisor as “a gentleman and an all-around good guy.” An expert plumber who also worked in one of the university’s steam plants earlier in his career, he can identify and fix problems quickly. Andrew is used to getting emergency phone calls from customers—no matter how often problems seem to pop up, he is ready and equipped to fix the faulty equipment causing the problem. Customers praise Andrew by calling him “the best.” He is also known as someone who goes out of his way to help people on and off the job.

William’s favorite memories are the years he has worked during Commencement weekend. He says, “Seeing so many of the Yale students that I had the opportunity to get to know graduate and begin the next chapter in their lives has always been a lot of fun.” Among his fellow police officers, William is known to say, “This too shall pass,” whenever things get a little tough on the job.

One of the most memorable times at Yale for Lisa was working, as she says, “under the leadership of Law School Dean Guido Calabresi, who greeted and acknowledged staff daily by first name. Guido simply treated everyone with dignity and respect, regardless of their socioeconomic background, and it is something that I will always cherish and value long after I have retired from Yale.”

Bettina’s favorite memory at Yale is her department’s annual potluck luncheon. What started as a simple gesture grew into a line of colleagues down and around the hallway. “We always panicked about not having enough food,” she says, “but there was always enough.” A quote she lives by? “You don’t become a failure until you’re satisfied with being one.”
One of Joe’s most inspiring days at Yale was his first day when he reported to the Central Power Plant and came face to face with two rows of old brick boilers dating back to 1918. “It was like I stepped back in time, and I thought it was the coolest thing,” he says. “I loved the plant then, and I love it now, even though it’s been through many changes!”

One life lesson that Jacqueline likes to share is, “You must treat people the way that you want to be treated. There may be times, you might not be treated fairly. But, you must not let it affect or change you, and move forward.” Her favorite memories? Meeting her husband at Yale and “having all three of my wonderful children at Yale New Haven Hospital.”

The most fun Maiamma has had during her years, is having the privilege of meeting people from all over the world and always being able to learn something new.

Linda fondly recalls working at the School of Nursing when carbon paper and mimeograph machines were how they made copies. At the Yale Psychiatric Institute, she met one of her dearest and closest friends.

Today at Davenport College, she’s had the chance to “meet and work with amazing and innovative people when we host Head of College teas for today’s most up-and-coming actors, authors, attorneys, musicians, and politicians.”
Gratitude is a way of life for Ann-Marie and she says, “I am grateful for the university, because it has continually opened opportunities for me to interact with amazing people.” This Dalai Lama quote speaks to her: “When we feel love and kindness toward others, it not only makes others feel loved and cared for, but it helps us also to develop inner happiness and peace.”

Among Karl’s favorite memories is the rooftop picnics with student workers back when the Music Library was in Sprague Hall. Karl also fondly recalls, “getting to know and working with my old boss, Harold Samuel, and my old colleague, Warren Call. Their stories and life experiences enriched my mind and spirit.”

One of Jessica’s favorite Yale experiences was when a chief designer of the Segway let her take one for a short spin at a Faculty of Engineering alumni conference. “It was a bit tricky at first,” she says, “but once I figured it out, it was exhilarating.” A quote that informs her daily work life is her father’s: “When there is work to be done, it’s your business.”

Edythe’s favorite quote is “Do unto others as you would have them do unto you.”
Fran says, “from day one when I walked through the door, I was provided with the tools to have a successful career at the university.” Continuous training has allowed her to adapt to ongoing changes in technology. She believes, “No matter how many degrees you have, or how accomplished you are in your career, there is always room for growth, and you are never done learning.”

“I wish I could replicate Michael a dozen times,” says his supervisor, who speaks highly of Michael’s work ethic and his talent. Michael is extremely reliable and has a great attitude each and every day. He is often described as a “first-rate diagnostician.” He travels across campus as the first responder to calls from customers and to a variety of automation system issues that need repairing. Michael’s customers give him so much positive feedback that his supervisor can’t keep up with it all. Retirement is in Michael’s near future and his productivity and institutional knowledge will be sadly and sorely missed.

Pearls of wisdom come naturally with over three decades at Yale, and Klara shares hers: “You can’t have what you want until you know what you want.” She says she has had the most fun meeting and working with people from all over the world. A quote that inspires? “Do it with passion, or not at all.”

David’s “fun story” is that he left the professional squash tour to coach at Yale where his father (Class of 1946, played squash and swam for Bob Kiputh) and grandfather (Class of 1914, Yale Football captain as a senior) attended. “Ironically, I didn’t go to college,” says David, “because I played professionally after growing up in Ohio.” Favorite quote? “Play hard and good things will happen.”
A summer job at Yale Health during Sandra’s college days led to a permanent position in the accounting office and a 35-year university career. While she eventually moved on to other administrative departments, she has remained strong in her belief that “Yale is one of those rare places that offers you the opportunity to change career paths, grow professionally, and reinvent yourself while maintaining a strong network of diverse people.”

Lisa has had the pleasure of working with wonderful co-workers and has made many friends throughout her career. She believes that the most inspiring thing about Yale is how diverse and welcoming it is. “I’ve learned so much working here and continue to do so, says Lisa. “I will always cherish my time working here at Yale.”

A favorite memory for Kathleen is when she had the opportunity to co-direct the initiative that resulted in Yale receiving its first-ever Accreditation for the Protection of Human Subjects. She worked to gather documentation of Yale policies related to human research protection and applicable federal regulations. After two-and-a-half years of development and intense evaluation by national reviewers, Yale was awarded the accreditation.

Nancy’s favorite quote is, “It’s not what you can do, but the way you do it that counts.” Mae West.
Carol started her university career as a temp and says she is where she is today – “grateful and happy” – because of the many opportunities Yale has offered her. Interesting colleagues and many friendships have enriched her life. “Thank you, Yale,” she says, “for giving me the opportunity to grow.”

A memorable time for Donna was when she worked in the Altman Lab at Kline Biology Tower. She says, “Members of the lab would meet for coffee or lunch to discuss scientific work and what was going on in our lives. Depending on the day, one could find Dr. Altman, visiting scientists, postdocs, students, and a research associate sharing a meal.”

Tim’s favorite quote is “Life goes forward! No retreat, no surrender, and continue to smile!” It’s reflected in what he’s proudest of in his Peabody Museum career: the upcoming renovation; the return of the Machu Picchu artifacts to the People of Peru; working with scholars like Derek Briggs, Michael Donoghue, Hal Conklin, and others; elected President of the Society for the Preservation of Natural History Collections in 2006.

Also being honored for 35 years:

- Susan Avitabile  Yale Hospitality
- Martha MacAvoy  Psychiatry
- Vincent Suraci  Physical Plant
- Diane Torre  Yale College
- James Williams  Police
Anthony D’Abramo  
Laboratory Medicine

Gwendolyn Davis-Arrington  
Vascular Biology & Therapeutics

Karina Danvers  
Infectious Diseases

Marsha Dobson  
Yale Center for British Art

Anthony “Duke” Diaz  
Athletics

Silvia DeCastro  
Yale College

Will Emmanuel  
Physics

Jo-Ann Dziuba  
Information Technology Services

Christy Falkoff  
Development
David Schrader  
School of Drama

Susan Shand | American Studies

Carleen Shaw | School of Medicine, Finance

Darlene Smith | Economics

Steven Sprowson  
Registrar’s Office

Rosanne Stoddard  
Forestry & Environmental Studies

Gregory Sutton | Custodial Services

Robert Sullivan  
Yale Hospitality

Daniel Torres  
Animal Resources Center

30 YEARS

Carleen Shaw | School of Medicine, Finance
30 YEARS

ALSO BEING HONORED FOR 30 YEARS OF SERVICE

Theresa Anthony  Yale College
Beverly Bakes  Yale Medicine
Brian Canning  Manuscripts & Archives
Susan Dougherty  Yale Health
Mattison Finkle  Physical Plant
Aaron Greene  Information Technology Services

Richard Greenlee  Custodial Services
Geraldine Hawthorne-Jones  Geriatrics
Susan Monsen  Law School
Armand Morgan  Peabody Museum
Cynthia Morgan  Psychiatry
Patricia Pepe  Custodial Services

Geraldine Remer  Yale Hospitality
Jean Saley  Dermatology
Tracy Sotere  Pediatrics
Roger Vandal  Utilities
Lisa Woods  Development
25 YEARS
Melanie McCloskey
Yale Health

Jacqueline McCray
Yale Medicine

Sarah McIver
Child Study Center

Pamela Miller
Information Technology Services

Susan Mitchell
Immunobiology

Leonora Milkiewicz
Pathology

Timothy Morton
Physical Plant

Janice Murphy-Wallace
Yale Alumni Association

Jennifer Mulligan
Dermatology

Janice Murphy-Wallace
Yale Alumni Association

Meg O’Brien
Poorvu Center for Teaching & Learning

Joy Ortiz
Psychiatry

Scott Patton
Yale Art Gallery
25 YEARS

Sandra Bacceto | Yale Hospitality

Peter Rodriguez | School of Medicine, Stockroom

Juan Carlos Roman | Animal Resources Center

Shawna Rodriguez | Parking & Transit

Uma Shankar | International Students & Scholars

Felicia Schwartz | Yale Hospitality

Tammy Stalmack | Pathology

Judy Spak | Medical Library

Peter Rondina | Economics

Susan Sansone | MD-PhD Program

Monty Shepardson | Development

Richard Simons | Police

Eric Sparks | School of Drama

Nanette Stahl | Library, Area Studies & Humanities Research Support
ALSO BEING HONORED FOR 25 YEARS OF SERVICE

Tracy Baldini  School of Drama
Cheryl Bianco  Custodial Services
Joanne Corvino  Psychiatry
Dana Courtney  Yale Hospitality
Dino Esposito  Physical Plant
John Giamattei  Library, Access Services
John Guidone  Information Technology Services
Wanda Haynes  Psychiatry
Vincent Klump  Dermatology
Andrew Mastriano  Custodial Services

Mary Mayer  Yale Press
Steven Melillo  Center for Language Study
Nicole Neville  Yale College
Linda Reddick  Custodial Services
Antoinette Taylor  Orthopaedics & Rehabilitation
Colleen Vadala  Child Study Center
Stephen Viviano  Pediatrics
Alyson Waters  French Department
Louis Wilson  Utilities

IN MEMORIAM

Paul Mester  Yale Alumni Association
Welcome to our twenty-third annual Long-Service Recognition Awards dinner. Tonight, we recognize 921 talented and devoted employees who are celebrating milestone anniversaries at Yale.

Collectively, you have contributed 8,950 years to the university. This includes 92 of you who have reached twenty-five years of service and 115 who are celebrating thirty-year milestones. Forty-four of the staff gathered this evening have been here for thirty-five years, and 27 of you have devoted forty years to the university.

This year we also have the privilege of honoring 9 forty-five-year career milestones and two colleagues who have been at Yale for fifty years. Your dedicated support of the mission has helped to sustain the vibrancy of Yale.

You contribute to our community’s many traditions in your roles as assistants, chefs, coaches, custodians, directors, groundkeepers, librarians, managers, police, and researchers, and you represent the heart and soul of the university. I am reminded every day of the extraordinary commitment and dedicated efforts of our staff, who are the lifeblood of this university. Together, we have achieved great things in the decades during which you have worked here, and together we will continue this success in the decades to come.

On behalf of the university leadership and our colleagues all across campus: congratulations and thank you!

Peter Salovey
President, Yale University
Chris Argyris Professor of Psychology

Honorees may request a copy of their Long-Service portrait by sending an e-mail to internal.communications@yale.edu.

DESIGN Fritz Hansen
PRINT PRODUCTION Carmen Castano, Yale Printing and Publishing Services
WRITERS Ashley Blackwell, Linda Clarke
PHOTOGRAPHERS Tony Fiorini, Beatrix Roeller
COVER AND CHAPTER-HEAD PHOTOS Robert DeSanto

The annual Yale University Long-Service Recognition commemorative book and dinner are a presentation of Internal Communications led by Lalani Perry, assistant vice president. Other members of the department who worked on the project are Brenda Naegel, Katie Pomes, and Kalisha Fitzpatrick of Staff Engagement and Recognition. Each year the university recognizes staff members who celebrate 25 years of service to Yale and each five-year anniversary thereafter.

The 2019 Long-Service Recognition Dinner was awarded Yale Sustainability’s Platinum-Level Green Event Certification. This publication is printed with soy inks on paper that is comprised of 30% post-consumer waste. Several other steps were taken to ensure that this event minimizes impact on the environment. For information on sustainable event certification, please visit http://sustainability.yale.edu.

Yale University