FROM THE PRESIDENT

Dear Honorees,

It is my pleasure to continue the tradition of Yale’s annual Long-Service Recognition and honor the talented and devoted employees who are celebrating milestone anniversaries at Yale. We are proud to recognize the efforts of 298 Yale staff members who have made the university a welcoming and exemplary community.

Over the years, you have demonstrated collegiality, service, dedication, and innovative thinking. Collectively, you have contributed 9,125 years to the university. This includes 113 of you who have reached twenty-five years of service and ninety-eight who are celebrating thirty-year milestones. Thirty-six of our colleagues have been here for thirty-five years, and forty-one of you have devoted four decades to Yale.

This year, we also have the privilege of honoring eight colleagues who are marking forty-five-year career milestones and two extraordinary people who have been at Yale for half a century. Their dedicated support of the university’s mission has helped to sustain the vibrancy of Yale.

You all have played important roles in our community’s many contributions to the world. As assistants, chefs, coaches, custodians, directors, groundskeepers, librarians, managers, police officers, and researchers, you represent the heart and soul of the university. I am reminded every day of the incredible commitment and expertise of our staff, who are the lifeblood of Yale.

Together, we have achieved great things in the decades during which you have worked here, and together, we will continue to realize Yale’s mission in the years to come.

On behalf of university leaders and our colleagues across this campus, please accept my gratitude and warmest congratulations!

Sincerely,

Peter Salovey
President, Yale University
Chris Argyris Professor of Psychology
UNIVERSITY LEADERS APPRECIATE YOUR OUTSTANDING SERVICE

Peter Salovey  President
Scott Strobel  Provost
Jack Callahan Jr.  Senior Vice President for Operations
Alexander Dreier  Senior Vice President for Institutional Affairs & General Counsel
John Bollier  Vice President for Facilities and Campus Development
Kimberly Goff-Crews  Secretary & Vice President for University Life
Pericles Lewis  Vice President for Global Strategy
Janet Lindner  Vice President for Human Resources and Administration
Stephen Murphy  Vice President for Finance and Chief Financial Officer
Nate Nickerson  Vice President for Communications
Joan E. O’Neill  Vice President for Alumni Affairs and Development
Rosemary came to America for a career adventure and ended up staying for 50 years. Born in Northern Ireland, she was 27 years old with a medical degree from Queen’s University Belfast and membership in the Royal College of Physicians Edinburgh when she landed a full-time fellowship at Yale Student Health Services.

“I woke up one morning in my apartment in Belfast,” recalls Rosemary, “and my roommate, who had recently had a bad experience with a boyfriend, said, ‘By this time next year I’m going to be out of here.’ I asked, ‘Where are you going?’ and she answered, ‘To Harvard.’ So, I said, ‘Then I’m going to Yale.’ This is in fact what we did, but at that moment we had no idea how close or far the universities were to each other. Today, she is a retired anesthesiologist in Boston and here I am.”

Rosemary arrived at Yale in 1967, “immediately” before the university went coed and right in the middle of turbulent times that played out dramatically on May Day 1970 when the Black Panthers were in New Haven protesting the trial of Bobby Seale. “I remember that vividly,” she says. “We all were terrified that Yale would burn down, and Kingman Brewster was our hero.” Rosemary’s psychiatric and psychoanalytic work in Student Health Services made her privy to what students were experiencing as the campus went coed: “I talked often to some of the first women who attended and it wasn’t all rosy. Everybody was struggling—the women were being treated as icons and powerhouses when they didn’t feel that way and were frightened that they couldn’t get dates; and men were struggling because they were very intimidated by the women. It was such a fascinating time to be at Yale, and I actually became ‘woke,’ as they say today, to political and feminist issues.”

Following her fellowship, Rosemary established herself on a clinical track in roles that continue today—staff psychiatrist and supervisor at Yale Health, in the private practice of Psychiatry and Psychoanalysis, member of the Royal College of Psychiatrists London, associate clinical professor of Psychiatry at Yale, faculty member at The Western New England Institute for Psychoanalysis. Add to this, countless distinctions that include published books and articles, editorial work and book reviews, honorific lectures, and professional honors from being listed in American Best Docs and locally in Connecticut Magazine Best Docs since 2009, to winning the Mary S. Sigourney Award 2018: Honoring Psychoanalytic Achievement Worldwide for her book, Women’s Body in Psychoanalysis.

“What I have found most inspiring during my years at Yale are the people,” says Rosemary, “and you can’t beat that. I have met the most marvelously interesting, funny, and tremendously involved people as colleagues, scholars, and students, especially those I have worked with at Yale Health and in my life outside that. The Yale community became my community.”
A professional cataloger at the Beinecke Rare Book & Manuscript Library and expert in serials (newspapers, magazines, journals), Jane’s hands have graced the pages of untold printed riches—hundreds upon hundreds of items. She recalls working with European protest literature from World War I through the 1980s that included anti-Hitler journals whose writers made the fateful decision to move to Austria instead of Switzerland and after 1933 were never heard from again. “The materials I’ve worked with have been really outstanding,” says Jane, “including a small advertisement in an American newspaper that said, ‘I published a dictionary today—Noah Webster.’”

Recently retired, Jane arrived at Yale 50 years ago with a library science degree from the University of Pittsburgh. She began her career in Sterling Memorial Library and worked there for years before moving to the Beinecke. Eventually, she and her Library Technical Services colleagues transferred to 344 Winchester Avenue where the space for doing their work greatly increased. That day in 1969 when Jane packed up a U-Haul to head East, her husband (also a University of Pittsburgh master’s degree graduate) was with her. Over time, they settled on Cottage Street in New Haven and raised three daughters.

Other than cataloging “outstanding” historical material, Jane has enjoyed the Yale people she has worked with in rare books and special collections as well as friends she has made attending conferences all over the country. There was a memorable one at the Folger Shakespeare Library in Washington, D.C., where national experts converged to write rules on how to catalog serials. Another favorite memory was closer to home when she and colleagues finished digitizing 15,000 British tracts (“pamphlets that were the twitter of their day with political or religious pros and cons”) and celebrated with a joyful toast in an adjacent conference room.

When Jane considers what has inspired her over five decades, she says, “Yale is filled with people who are smart, who do excellent work, and who are always there to help. You are not working alone.” She has also found inspiration and fun at the many free events on campus, and mentions seeing David McCullough and Maurice Sendak. “When we took our high-school-aged daughter to see Sendak,” she smiles, “he told the crowd that he always does his work at the last minute, which was not the message we were expecting her to hear.”

Spending a career in cataloging means that Jane has been privy to some renowned collections that have either been donated to or bought by the Beinecke—like the death mask of Lincoln that the family of Dorothy Kundardt of *Pat the Bunny* fame had in its Lincoln collection, spy memorabilia from the first lawyer at the CIA, and 12,000 children’s books donated by Betsey Beinecke Shirley. Equally impressive is the contribution Jane has made to the university’s holdings. “I think the important work was establishing rules on how we catalog serials and how we come at this work,” says Jane. “It feels good for me to know that this material is approachable now and discoverable.”
45 YEARS
Sandy manages the Cloud Support Service in Information Technology Services (ITS) at Yale. She has loved computer technology ever since she decided to get her master’s in computer science after majoring in psychology as an undergraduate. Yet, it was psychology that brought her to Yale in the first place when she was hired to perform data analysis (with punch cards) for renowned psychologist Edward Zigler at the Child Study Center. In the late 1970s, Sandy landed in ITS data centers and began a career in systems administration that has paralleled the whole national and international trajectory of technological change over decades—starting with mainframe computers that occupied an entire room and now working in “the cloud.” "Things are always changing in IT, which means it is an exciting place to be,” says Sandy. Colleagues have also greatly enriched her tenure: “The caliber of people you work with at Yale is top-notch. There are so many bright and interesting people here, and that enhances each day with a lot of intellectual stimulation.”

Alexa’s first job at Yale was in the Student Employment Office. Having just started working and attending college herself, she enjoyed helping students in her age group find jobs on campus. “It was fun and rewarding,” she says. “Remember, there were no electronic postings then—various student openings were advertised by placing index cards on a bulletin board.” This beginning as an entry-level secretary was enhanced when she obtained her bachelor’s degree while working full-time and was able to transfer around the university in various positions gaining knowledge and new skills. “I was fortunate,” Alexa adds, “to have been mentored by an amazing manager and leader who guided me through the years in reaching my goal of becoming a business manager in an academic department.” She has been in the business manager role in Computer Science for over 30 years now and has worked with seven different department chairs—15 years in Linguistics for four chairs. “My mom always said, ‘everything happens for a reason,” Alexa recalls. “I truly believe that to be true.”
Susan remembers the day she fell in love with antiquities. It was at Mount Holyoke College where she was an art history student assisting a faculty member with a museum installation. “She asked me to hold a fifth-century B.C. Greek wine cup,” Susan recalls, “and it was just exquisite. It had two small handles, a beautiful curving stem, and a flared foot. It was all black except in the center, where there was an elegant figure of a dancing young woman.” Today, Susan is the Molly and Walter Bareiss Curator of Ancient Art at the Yale University Art Gallery. Since her early days as a curatorial assistant, she has helped to establish the Ancient Art department, whose collection currently comprises over 13,000 objects from the Near East, Egypt, Greece, Etruria, Rome, and Dura-Europos. “I’m very proud,” says Susan, “to have had the opportunity to expand this collection, to make it accessible, to support the faculty’s wonderful teaching of Greek and Roman art, literature, and history, and to help students have that magical moment of discovery that I had so long ago.”

Bob began at Yale as a trade’s apprentice, obtaining his licenses in heating and cooling as well as plumbing. “I’m a second-generation worker at Yale,” he says. “My mother was a custodian and my dad worked in the Physical Plant, and I’m most proud of being a Local 35 member.” In 1994, Bob was elected president of Local 35 Service and Maintenance Workers. Using wit and political acumen to forge a new path in labor-management relations, Bob says his favorite memories are of how “my fellow workers exercised solidarity to achieve great contracts over time.” Bob has championed working people for decades and when he reflects on this time, he says: “If you can sit back someday and know your actions changed other people’s lives for the better, you lived well.”
From the Sterling Memorial Library to the Graduate School of Music to Yale College, Betty Jane continues to be an admiring devotee of students — imparting wisdom, dispensing advice, sharing patient loving care. “My love of Yale,” says Betty Jane, “transcends my responsibilities in the Yale College Business Office, assisting in management of finances for undergraduate organizations, senior class activities, Freshman Outdoor Orientation Trips, Spring Fling, and other events.” She remains inspired by “dedicated” former student employees, including two varsity swimmers, and Mike Schwalb, Yale hockey goalie, who led the team on the ice for a surprise meet and greet during an Ingalls Rink lunchtime skate. Yale inspires her daily: “Walking through the halls of academia every door opens to an opportunity to learn and engage in this vibrant, diverse cultural life, from attending concerts, lectures, theater, programs at St. Thomas More, the Yale Divinity School, to a refreshing walk through the Yale Farm.” Betty Jane adds: “It is an honor to be a Yale employee, and I am grateful and blessed to be part of our dedicated YCBO team.”

Val’s career at Yale began at Yale Press in the 1970s. Ten months later, she moved to the Office of the Provost working for Jacqueline Mintz, then associate provost, helping research and write the university’s first affirmative action plan (using typewriters and carbon paper). Val continued doing affirmative action work and over time became head of the Office for Equal Opportunity Programs. While the office has changed its name (Office of Institutional Equity and Access), its purpose is the same — overseeing Yale’s affirmative action programs and ensuring equal opportunity for students, employees, and applicants for employment or admission. When Val reflects on her profession, she recalls how she was raised: “My mother always taught us that we were as good as everybody else no matter if they had more money, more education, more anything, and that has served me well.” What has also served Val well is raising her two children in the Yale community: “They are better people not only because of my work here, but also because they could participate in dance classes and sports camps where they were nurtured and taught by great Yale students.”
Astrid Swanson  Cardiology

Astrid always wanted to be an administrator in the medical field. At her recent class reunion, she was one of three people who predicted her future career. Today, 45 years into working at the School of Medicine, she has had the longest tenure with Dr. Barry Zaret, MD, professor emeritus of Internal Medicine, Cardiology. “At the end of the day,” says Astrid, “My greatest satisfaction has been to help others, which is why I am a big fan of ‘Do unto others as you would have others do unto you.’” Not only does Astrid practice this at work, but also in her personal life. When her identical-twin sister Carol Dubay, who also worked at Yale, needed a kidney, she gave Carol one of hers. “My sister, now deceased, was diabetic so it was a life-saving procedure,” says Astrid, “and I’m proud to say that my kidney never failed her.” Astrid believes that she gets back much more than she gives. “Every night I ask myself, ‘What has made you the happiest today?’ And, often it is a patient I spoke with on the phone.”

Leslie Rosello  Psychiatry

ALSO BEING HONORED FOR 45 YEARS OF SERVICE
I have many wonderful memories at Yale,” says Lisa. “What inspires me the most are all the people I have met over the last 40 years. Some are acquaintances, some are friends, and some are friends that have become my family. It truly has been a wonderful journey for me.” Her favorite quote? “Save for a rainy day and hope that it never rains.”

Debra recalls times at Yale Press when an author had just won a Nobel Prize or another major award and they all took part in the excitement, scrambling to add the information to a catalog or jacket that was going to print. Her favorite memory goes back to 2004, when members of the Red Sox organization paid a visit to Yale Law School with the World Series trophy. As she says, “The song “Dirty Water” never sounded so good!”

Margaret says her favorite Yale memory “was landing my first job working weekends and holidays. It felt like I had just won the lottery! I thought I had the best job ever and I still feel that way.” What inspires her about the university are the people who come “from all over the world, and all walks of life, and together make great things happen.”

Back in the ’80s, Ann worked in the Microcomputer Support Center helping students set up their very first computers. She is proud that she had the opportunity to teach them how to navigate the new and unfamiliar devices. The most fun Ann has had at Yale? Working in Desktop Technologies/Support where she had lunch everyday with friends. “We laughed so hard,” she recalls, “that tears ran down our faces. I smile every time I remember this.”
What Michele finds most inspiring about Yale is its diversity. Her favorite quote was said by Martin Luther King, Jr.: “The time is always right to do what is right.”

“As a photographer, I’ve been fortunate to have worked within the analog world and now the digital world. The bumpy transition didn’t last long and I’ve embraced the technology. Looking back, I realize how it breathed new life and enthusiasm into the process of photographing. I have been extremely fortunate as the British Art Center’s senior photographer to have worked on a vast collection of paintings, prints and drawings, sculpture, and rare books.”

“Years ago, a colleague was in the hospital recovering from a procedure. I called to see how he was doing, and while we were on the phone, there was an equipment failure that needed immediate attention. ‘I’ve gotta go!,’ I tell him. His reply: ‘Wait a minute, I’m on my way.’ Before I knew it, he was through the tunnels to the plant. Memories like this make me proud to be here for 40 years.”

“It has been a privilege to spend my career among the unparalleled resources of the Benjamin Franklin Collection in Sterling Memorial Library, studying, annotating, and publishing the papers and correspondence of one of the most brilliant and perceptive people in our nation’s history. The discoveries we make and the manuscripts we publish have been and will continue to be the foundation for understanding Franklin and his world, and his role in our nation’s founding.”
“I’m a chef at Silliman College (everyone calls me ‘Chef Stu’) as well as a long-time Yale Men’s ice hockey fan. The team’s win of the national championship in 2013 is definitely a favorite memory of mine. I knew several of the players personally since many of them ate their meals at Silliman. As a fan, I was thrilled they won, and I was also so happy for them knowing how hard they worked to get there.”

Joann recalls a fun time at Yale when she was working at the medical school in the early ’80s: “We had a truly cohesive and caring group, from the deans to the custodians, and enjoyed many events from Alumni Weekends to Commencement. One funny story is when a very dear friend and colleague answered the phone and accidentally said “Stupid Affairs” instead of “Student Affairs.” A silly mistake, but boy, did it make us laugh.”

Lisa has learned through her work how to maintain both a sense of urgency and patience at the same time. She believes it is wise to build relationships outside one’s zone of comfort. “I’ve had the privilege of working with many incredible staff, administrators, clinicians, and researchers at the university as well as at Yale New Haven Hospital,” she says. “The exposure to this diverse community has been absolutely invaluable for my development as a person.”

What inspires Jeremiah? He says, “The young students who come to Yale and then leave with their diplomas to become people who are respected around the world.” As a fire control mechanic, he has had the opportunity to work with different people all over campus, an experience he cites as the most fun he’s had at Yale. Jeremiah lives by the principle of the Golden Rule: treat others as you would like to be treated.
Thirty years ago, Diane met a mother who had borne premature twins. The mother believed that her twins survived because of the clinical use of Yale’s basic research in neonatology. Diane says, “I had always enjoyed doing research, but from that point on, personally knowing that our lab results really could one day save lives brought added meaning to my work.”

Four decades ago, Joanne was interviewed for three different positions at Yale, and by the time she reached home after the interviews, she was offered a job. “I feel blessed being a part of this great institution and supporting the Development Office for the past 40 years,” she says. Joanne describes office parties with co-workers who became lifelong friends as the most fun she’s had at Yale.

Yolanda has learned that a person can “go it alone,” but every life challenge is made better with the support of friends and colleagues. “I’ve made lifelong friends and shared in their adventures, both good and not so good,” she says. “I’ve learned so much from my co-workers, patients, and caregivers.” She also likes to note that she has “witnessed history and even made a little,” through her involvement in Local 34. “Overall,” she adds, “it’s been grand!”

What Cynthia finds most inspiring about Yale is that the university “hires a lot women.” Her favorite memories are of “the wonderful people” she has had the “pleasure of working with” throughout the decades. In the early years of her career, she had the most fun attending the Christmas parties and summer picnics. Her favorite quote? “Family first.”
Lee says one life lesson that has come his way is, “Work hard and the days, weeks, months, and years will pass smoothly.” What he finds inspiring is “looking at Yale buildings on the way to work and saying, ‘Wow, this is where I work.’” Memories? “Enjoying time with fellow union employees on the picket line.”

Attending Yale football and hockey games, volunteering at the Long-Service dinner, and socializing with co-workers who are close friends are Mary’s memories of Yale fun. Her proudest moments were when her children became Yale employees, and when one of them became a Yale graduate student. Mary strives to be “kind to all the people that I meet.”

Fun fact: When Greg adds his 40 years at Yale to those worked by his dad and mom, the total is more than 100 years of service! He is proud of this, and also grateful for the flexibility of managers who recognized his passion for acting. Memorable performances include a part in “Our Town” at Long Wharf Theater, and in Yale Rep productions where he met August Wilson, James Earl Jones, Courtney B. Vance, Samuel L. Jackson, and Danny Glover.

“One of my most amazing memories is the Special Olympic World Games of 1995. To experience the incredibly high level of cooperation, commitment, and comradery among Yale, other local colleges, the Greater New Haven community, the private sector, and the organizing committee was simply awesome. It was all hands on deck working together for the greater good.”
As a baseball fan, Cathy’s best memory is when the Boston Red Sox came to the Law School to show off the World Series trophy. She also had the opportunity to go to a game at Fenway Park with her colleagues. The rule she lives by? “Don’t sweat the small stuff,” she says. “Most problems aren’t as big as one would think.”

Nancy likes to tell the story of a bat hanging unnoticed from a pipe along the ceiling in the pre-renovated Yale Press building. The bat began to awaken; someone noticed and screamed long and loud. “We ran and cowered in our offices until the production manager, our official Bat Man, caught it and sent it out the window.”

Betsey has “learned so much” at Yale, and feels that her education is ongoing. She makes it a point to learn new skills, and achieves success by designing tools that people can use. “I’ve learned to think before I speak,” Betsey says, “because the way one speaks and the things one says have power. I’ve learned not to be afraid to take chances, and that change is good. With every change we make and chance we take, we grow.”
Theresa will never forget the evening that she dined with Paul Newman. She recalls: “I worked in Pediatrics as a clinical practice manager and I was invited to the retirement party for Dr. Howard Pearson, pediatric hematologist/oncologist. Dr. Pearson was the founding medical director of Newman’s Hole In the Wall Camp. What a wonderful experience to see the camp and to feel the energy and love all around me. Dr. Pearson and Paul Newman worked together for many years.”

One of Deborah’s favorite Yale memories was meeting and interacting with Walter, the university’s bulldog mascot, Handsome Dan. “He is so full of personality and a great addition!,” she says. A life lesson Deborah learned during her career is: “Always stay humble and kind.” The rule she lives by? “Choose kindness over everything.”

Chery says that the biggest life lesson that has come her way at Yale is that “you’re never too old to learn new things.” Taking “full advantage” of the training and guidance that Yale offers, she was able to find a position in Yale Shared Services and work with “awesome and wonderful people.” The most fun she’s had over the years is serving as one of the organizers of Shared Services’ annual Halloween Spooktacular event.

“The important life lesson I have learned at Yale is that the quest for truth must have no end. Unlike Leningrad University in the former Soviet Union, where I received my professional education, Yale is not governed by a set of dogmas, but thrives in intellectual debate and thus promotes creativity among both faculty and students.” Favorite quote? “‘Understand thyself,’ as Socrates used to say.”
Stephanie’s fondest memories took place at the many celebratory events she’s attended while working in the library. She loves dealing with books, and says, “I am a firm believer that when the book wants to be found, it will be found. I don’t know how many times I’ve looked for one particular book and only found it when it was ready to be found.”

Darren says, “My favorite memories are when customers take the time to send a note or comment on how appreciative they are of my work.”

Suzanne’s favorite memories are meeting her husband, Michael, 39 years ago, and traveling with the Yale Concert Band. “I have been fortunate enough,” she says, “to be on the band’s tours to England, France, Ireland, Italy and Greece.” She also marvels at the “incredible amount of growth and change” she has seen at Yale over her four decades of service.

“When I arrived at Yale as one of the first woman residents in Obstetrics and Gynecology, there was no way I could have foreseen the journey ahead. Yale has provided me with a wealth of opportunities to grow far beyond my self-perceived boundaries. I have had the privilege of delivering care to women across their life spans, overseeing the care of the Yale community as director of Yale Health, engaging in academic administration as vice provost for Health Affairs, and, as university title IX coordinator, joining many colleagues at Yale and beyond to cultivate a campus climate of respect and inclusion.”
“I have experienced lots of fun at Yale. But the joy I felt while photographing unusual aspects of the campus during festivities surrounding President Salovey’s inauguration was exceptional. I participated in the Instagram contest and managed to slip into nooks and crannies not readily accessible to me under normal circumstances. Professor Traugott Lawler was kind enough to allow me into his office at the top of Strathcona to capture an exhilarating view of Woolsey Hall. That was sheer fun!”

As a control mechanic, Dave is able to repair malfunctions in equipment both large and small—whether a glitch occurs in Yale’s vast HVAC electronic temperature control systems, or an individual room temperature control is not working properly. He is undaunted by innovations in the field, always keeping abreast of ever-changing and complicated new technologies. Dave’s excellent mechanical background has served both him and the university well for four decades.

“When I was younger,” says Nancy, “I remember not knowing if I wanted to go to art school or into the field of science, and as a researcher specializing in histology, I found the career that would allow me to combine the two.” She adds, “When I look back on my 40 years at Yale, I am most proud of establishing an internationally recognized, specialized-histology laboratory, but my lifelong friendships with colleagues are what I value most.”

**ALSO BEING HONORED FOR 40 YEARS OF SERVICE**

James Edwards  Physical Plant  
Sandra Esposito  School of Nursing  
Alan Felder  Physical Plant  
Patricia Mosca  Yale Medicine  
Susan Warakomski  Printing & Publishing Services  
Rosemary Williams  Law Library
35 YEARS
Jim’s favorite memory is when the university and the city of New Haven hosted the World Special Olympics in 1995. “I was asked to coordinate and run the food service for the equestrian events in Old Lyme, as well as the swimming events in New London. It was so rewarding to serve the amazing athletes of those games.” Jim also fondly recalls helping to implement the Sustainability Food Project in Berkeley College.

“Humor is key to dealing with life’s challenges,” says LuAnn. “I enjoy making funny gifts for departing colleagues – fake articles about their future jobs (intergalactic mover, Disney spokesperson) or endeavors (knitting a cosey for the Washington Monument). This will be my last year at Yale. I better start crackin’ on my own goodbye tribute!”

When James reflects on his many years at Yale, he is grateful for the time he has spent working alongside his Local 35 colleagues. “Together, they have created a great place to work.”

“Antoinette remembers the relief of transitioning from electronic-memory typewriters to computers. She was “all for it because it meant no longer using the strike-out key or white-out to correct errors!” A rule she lives by? “Do your best in whatever responsibility or position you have,” she says, “and you will always feel a great sense of accomplishment and satisfaction.”

“I’ve developed a true and lasting appreciation for the work that happens behind the scenes,” says Carolyn, “the work that is the foundation of any successful enterprise.” She has enjoyed working Yale College reunions with colleagues from the alumni association and departments across the university – “the spirit of teamwork is memorable and inspiring.”
Patrick’s favorite memory is “being on the picket line with my mother, father, and uncle.” His favorite quote? “Life is short, go sailing.”

Ellen says that “working with such great library collections, in both a public and a technical services capacity, at three of the great Yale libraries, Beinecke, Sterling Memorial, and now the Lewis Walpole Library, is endlessly inspiring.” She also feels “lucky to have had the opportunity to work with so many intelligent, creative colleagues who share my passion for promoting the use of this cultural heritage.”

Soon after starting at Yale, Karen’s office moved next to dorm rooms because of Law School renovations: “I’ll never forget the look on the male students’ faces the first morning they staggered out of their rooms in their bathrobes, to find me sitting in my office, working. I heard one guy whisper, ‘there are women up here!’”

Michael remembers the day he was at a stoplight, and “a black limo pulled up alongside of my vehicle. The driver was looking to get to Morse and I told him to follow me. In the back seat was Tommy Lasorda on his way to speak at a College Tea. I walked Tommy to the house, where he gave me an autograph, shook my hand, and thanked me.”

When Larry gets a service call, he says, “I’m all over it!” Yale is like a second home, considering his father was a first cook at Trumbull College. He would drop in to talk, and walk out with a bit of wisdom: “be the light in any environment you’re in.” Larry values his strong connections to Yale students, many of whom introduce their parents to him.
Linda says the most fun she’s had at Yale was during the dining halls’ “theme” dinners. She always helped with the preparation, something she loved doing. Linda finds the students the most inspiring part of Yale, and every year she meets new students who inspire her.

Russell says the life lesson that has come his way during his time at Yale is “dedication and commitment to the people you work with.” Some of his proudest moments were when Yale experienced blackouts and he and his team worked diligently to fix them.

Mary says that what started out as just a job turned into her career: “It isn’t work if you love what you do, and I can honestly say I love my job because helping customers is very rewarding for me.” Her favorite memory is seeing the Pauli Murray and Benjamin Franklin colleges being built, and then taking a tour, which she thought was “breathtaking.”

“My association with Yale and the Peabody began when I was a young teenager,” says Lawrence, “when the curator at the time allowed me to help sort and pin insect specimens. Several decades later, after an initial career at the interface of biology, statistics, and computing, I was able to circle back around to the Peabody and become involved as a member of the curatorial staff myself.”

“My position has afforded me the opportunity to meet employees and their family members from all corners of the university. Getting to know patients and sharing some of their life events has been an honor and a privilege. I have enjoyed what I consider a partnership in helping them achieve optimal wellness.”
Three lessons have stuck with Reva throughout her career: “Never say never,” “treat people the way that you want to be treated,” and “every dog has its day.” She believes that people need help figuring out their destinies in life and says that “Yale is definitely a place where if you have the right person supporting you, you can go very far and improve yourself.”

Once an electronic technician at the medical school, Ken is inspired by IT technology: “I’ve worked in ITS networking for almost 30 years and it’s been exciting to keep up with changing technology. Every day is different with new challenges and demands. For me, there’s no end in sight, as I continue to enjoy my Yale career.”

One of Margaret’s fondest memories is working in the Sterling Memorial Library Circulation Department. She says, “We were a true family, and every so often, we would have ‘Just Because Fridays,’ and prepare food that was representative of our ethnic backgrounds. While we broke bread, we learned just a little bit more about another culture.” Her favorite quote? “Dreams are but thoughts until their effects be tried,” William Shakespeare.

Kenneth believes that “while change is guaranteed and inexorable, growth requires diligence and effort.” A rule he lives by is: “When confronted with a task that’s routine, look for ways to complete it better than it’s ever been done before. Make it a work of art.”

“I have learned so much from the different jobs I have had at Yale. I also have learned so much from the people I have met from all around the world. I have made really great, real friends. Most importantly, 30 years ago at work, I met my best friend, my wife!”
In 1995, Carlos was the housing lead during the Special Olympics at Yale when 3,500 athletes from around the world came to New Haven. He fondly recalls “seeing the excitement from everyone during the opening and closing ceremonies at the Yale Bowl.” One rule Carlos lives by is to “lead by example.”

“Since my youth in the late 1960s,” says Tom, “my favorite memories have been watching Yale’s all-time great football players perform in the Yale Bowl, standouts like Brian Dowling, Calvin Hill, Dick Jauron, Kelly Ryan, Kevin Czinger, John Spagnola, among many others.” Tom’s dad, at Yale for 50 years and a Yale Medal winner, often advised, “The secret to success is constancy of purpose.”

Joe admires the beautiful buildings and architecture that he’s surrounded by every day of the week. He describes them as the most inspiring part of Yale.

Richard recalls: “In 2003, my father passed away, and I was on leave in Detroit to prepare his funeral. One day, I received a large envelope with a huge card of condolence messages and goodwill from my IT colleagues and a personal note from then-Provost Susan Hockfield. It is a unique privilege and honor to serve an institution which values people and shares their grief and triumphs.”

Born and raised in New Haven, Willie is appreciated by his Yale customers who often request his expertise when it is moving time. He has served as a union steward and has trained others to become stewards. In fact, Willie is so knowledgeable about union rules that many colleagues go to him as a trusted source.
Peter has learned the value of “team unity” at Yale. “There is no task that cannot be completed correctly and on time,” he says. “My co-workers and I pull together as a team to ensure that our customers and the services we provide to them are of the utmost importance.” He fondly recalls the camaraderie and lifelong friendships he has made with past and present colleagues.

Catherine’s favorite quote is, “Finish each day and be done with it. You have done what you could. Some blunders and absurdities no doubt crept in; forget them as soon as you can. Tomorrow is a new day.” Ralph Waldo Emerson

“I’m very proud that my 35 years at Yale have been entirely with Yale Health. One of my favorite memories was signing the beam that was going to be used in the construction of the new Yale Health building when we moved from Hillhouse Avenue to Lock Street. It made us feel that we were truly a part of Yale Health history.”

“My favorite memory at Yale took place in 1987, when I was privileged to represent the School of Medicine’s department of Ob-Gyn in Hunan Province, China. I taught reproductive medicine to the physicians at the Hunan Medical College’s 1st Affiliated and 2nd Affiliated Hospitals for several weeks. I made many life-long friendships when I was there.”
The most fun David has had at Yale was the time his team won two summer softball league championships. What often inspires him are “the amazing qualities of the Yale community.” A bit of wisdom? “Find a new mistake to make.”

“No matter what you do, just be happy doing it,” says Maryellen, “and, trust me, I have!” This is not only the rule she lives by, it is also the way she feels about her career at Yale. Maryellen acknowledges that many life lessons have come her way since she joined Yale, but she believes there are more to come as long as she is willing to learn.

ALSO BEING HONORED FOR 35 YEARS OF SERVICE

Thecla Abbiati  Nephrology
Paul Bronick  Human Resources
Wendy Taft  Dermatology
Wilhemina Trippelt  Custodial Services
Sarah Zaino  School of Nursing
Phillip Allen  Physical Plant

Donna Anstey  Yale Press

Ava Artaiz  Molecular Biophysics & Biochemistry

Ioan Bailie  Animal Resources Center

Marie Baker  Yale Health

Gayle Barbuto  Yale Medicine

Yolanda Barnes  Yale Hospitality

Kimberly Barrow  School of Management

Matthew Beacom  Beinecke Library
Jean E. Thomson Black  
Yale Press

Stephen Brown  
University Planning

Jennifer Castellon-McEnerney  
Beinecke Library

Charles Clark  
Custodial Services

Cynthia Breault  
Law School

Doris Brinkley  
Procurement

Lisa Ciavarella  
Neuroscience

Barbara Consiglio  
Law School

Dennis Dammling  
Physical Plant

30 YEARS
Lisa Danko  
School of Medicine, Finance

Steven DiCarlo  
Obstetrics & Gynecology

Annette Durso  
Computer Science

Richard Defrank  
Physical Plant

Edward Devaney  
Physical Plant

John Devaney  
Physical Plant

Glaston Dubose  
Custodial Services

James Edwards  
Custodial Services

Michael Dowd  
Physical Plant

Carmine Ferraro  
Athletics
Kenneth Minkema  Divinity School

Jon Michael Mroz  Athletics

Sally Pallatto  Peabody Museum

Raymond Pupedis  Peabody Museum

Sam Rankins  Custodial Services

Willie Ransom  Transport, Receiving & Storage

Darryl Redding  Physical Plant

Tangela Reid  Law School

Lynne Reichenthal  Printing & Publishing Services
**ALSO BEING HONORED FOR 30 YEARS OF SERVICE**

- Jeffrey Brown  Custodial Services
- Dawn Carroll  School of Public Health
- Joan Cho  Yale Health
- Richard Civitillo  Physical Plant
- John Coleman  Information Technology Services
- Rigby Conyers  Grounds Maintenance
- Anne Edwards  Genetics
- Scott Finkle  Physical Plant
- Kate Ohno  Papers of Benjamin Franklin
- Donald Wiggin  Research Administration
- Sharon Zachringer  Registrar’s Office
Shelley Robinson Cruz
Oncology

Concetta Russell
Parking & Transit

Marianne Russo-Arrigone
Undergraduate Admissions

Carol Santora
Development

Sharon Schmidt
Yale Health

David Shoehler
Athletics

Linda Solevo
Custodial Services

Veronica Taylor
Forestry & Environmental Studies

Tracey Thomas
School of Public Health

Tina Tolomeo
Yale Medicine

Esther Torres
Library, Access Services
ALSO BEING HONORED FOR 25 YEARS OF SERVICE

Ross Alexander  Pathology
Nancy Almeida  Yale Hospitality
John Alvaro  Biological & Biomedical Sciences
Josh Armstrong  Environmental Health & Safety
Roger Bacote  Custodial Services
Elizabeth Chernes  Yale Medicine
Cynthia Cotten  School of Medicine, Stockroom

Renata Filler  Laboratory Medicine
Tami Frankforter  Psychiatry
Leslie French  Yale University Art Gallery
Eileen Hackett  Beinecke Library
Christine Hoyt  Yale Medicine
Ann Lacobelle  Psychiatry
Yuli Li  Medical Informatics

James Meek  School of Public Health
Dean Plummer  Finance
Stanley Possick  Yale Health
Kevin Repp  Beinecke Library
Rebecca Rodriguez  Obstetrics & Gynecology
Caroline Tang  Pediatrics
Clint Westgard  Information Technology Services
The annual Yale University Long-Service Recognition commemorative book is an Internal Communications presentation led by Lalani Perry, assistant vice president, and Katie Pomes, events manager. Other members of the department who worked on the project include Brenda Naegel and Kalisha Fitzpatrick of Staff Engagement and Recognition. Each year the university recognizes staff members who celebrate 25 years of service to Yale and each five-year anniversary thereafter.

This publication is printed with soy inks on paper that is comprised of 30% post-consumer waste.