Dear Honorees,

It is my privilege to continue the tradition of Yale’s annual Long-Service Recognition, now in its twenty-seventh year, as we honor the talented and devoted employees celebrating milestone anniversaries at Yale. We are proud to recognize the efforts of 331 Yale staff members who have made the university a welcoming and excellent community.

Over the years, you have demonstrated dedication, generosity, and innovative thinking. Collectively, you have contributed 9,640 years to the university. This includes 174 of you marking twenty-five years of service and seventy-one celebrating thirty-year milestones. Sixty of our colleagues have been here for thirty-five years, and fifteen of you have devoted four decades to Yale. Eight of you have reached the forty-five-year career milestone, and two colleagues have been at Yale for fifty years. I commend you all on your remarkable tenures. Each day, I am reminded of the commitment and expertise of our staff, who are the lifeblood of Yale. In your different roles—assistants, chefs, coaches, custodians, directors, groundskeepers, librarians, managers, police officers, researchers, and more—you help us realize Yale’s mission: to improve the world today and for future generations through outstanding research and scholarship, education, preservation, and practice.

Together, we have achieved great things in the decades you have worked here, and together, we will continue to advance Yale’s mission in the years to come. Thank you, and congratulations on behalf of university leaders and our colleagues across campus!

Sincerely,

Peter Salovey
President, Yale University
Chris Argyris Professor of Psychology

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UNIVERSITY LEADERS APPRECIATE YOUR OUTSTANDING SERVICE

Peter Salovey  President
Scott Strobel  Provost
Jack Callahan Jr.  Senior Vice President for Operations
Alexander Dreier  Senior Vice President for Institutional Affairs and General Counsel
John Barden  Vice President for Information Technology & Campus Services
Jack Michael Bellamy  Vice President for Facilities, Campus Development & Sustainability
Kimberly Goff-Crews  Secretary and Vice President for University Life
Renee Kopkowski  Vice President for Communications
Stephen Murphy  Vice President for Finance and Chief Financial Officer
Joan E. O’Neill  Vice President for Alumni Affairs & Development
John Whelan  Vice President for Human Resources
50 YEARS
William Dobie  Physical Plant

William “Bill” Dobie has been a Yale plumber and steamfitter for five decades. A master of pipes, be they for steam heat, hot-water heat, chilled water, or domestic hot and cold water, he has repaired all makes and models to keep the university running and its property protected. There is not a leak, break, burst, or clog that Bill has not encountered and eliminated.

Currently a member of the Yale Plumbing Team for Central Campus, he and his fellow plumbers cover 13.5 million square feet of building space that includes the Athletics fields and their buildings. Bill knows many of the 400 building layouts by heart—where to go and what to do for everything from too-cold, too-hot rooms to leaks in ceilings. When not fixing plumbing problems, which often means spending hours locating a leak’s source, he participates in the preventive maintenance program that aims to minimize emergency calls through the inspection and repair of pipes and their related systems.

Bill was born in Rome, New York, and grew up in Cheshire, then Hamden, Connecticut. One of six children, boy number two, he received his first job experience at Yale where his father worked. Bill’s dad joined Yale after graduating from Cornell, beginning as an assistant manager in one of the dining halls, moving to director of food services, and finally to director of operations for his last five years at Yale. Bill joined Yale part-time at 16 years old, washing pots and pans in a School of Medicine dining hall. When he showed interest in following a trade, his dad bought him his first drill. After graduating from high school, Bill spent a year working full-time in Yale custodial services before taking part in the Yale Plumbing apprentice program.

When Bill completed the Yale apprentice plumbers’ program—there were ten graduates—he went on to get state licensed as a plumber and steamfitter. Professional steamfitters are essential to maintaining heating systems that consist mainly of pipes carrying steam to Yale buildings. The pipes were, and still are, located in a maze of steam tunnels under the university—enter a tunnel beneath Ingalls Rink and exit by I-95. Still expertly familiar with the tunnels, Bill works in them mainly to turn valves on and off given the season.

Bill has been a dependable presence at emergencies over the years. Looking back, he remembers a situation in the ’80s at the Payne Whitney Gym where the sprinkler lines froze, burst, and leaked for days, filling up the entire sub-basement with six feet of water. Most often the culprit has been a New England cold snap followed by a thaw. He also recalls a time at Pierson College when pipes burst, water flowed outside, and froze on the exterior of the building. When the inevitable thaw began, the brick was soaking wet

(continued)
and, as Bill says, “...the building looked like it was crying.” For decades, he and his fellow plumbers have been the first responders on the scene no matter what time of day or night. Today, their plumbing assignments are distributed from their supervisor or the dispatch center at 344 Winchester Avenue while other Plumbing and Utilities shifts cover the university 24/7.

Bill enjoys the variety of the work he has been doing for 50 years. He never knows what the day will bring until he reviews the jobs that are assigned to him. His day can also be unpredictable when dispatched emergency calls need immediate attention. What he enjoys even more are his teammates, who are like family: “The guys I work with, we’ve been together a long time, and we work hand in hand. We tend to brainstorm as we approach each problem. We recall earlier jobs and how we solved them. It is a nice way to work. Everybody splits up in the morning to get to their job sites, but we’re in constant communication.”

And what does Bill think of his 50-year anniversary? “The time flew by. You stay so busy. And we’ve always had a good group of guys.”
In Memory of THE

who true to Her

gave THEIR LIVES that

might not perish from

1914-ANNO DOM
Howard Gilbert  Information Technology Services

When staff, faculty, and students join Yale, the Microsoft or Google email account they receive is the result of software created by Howard Gilbert, software engineer, whose 50 years at Yale span from the time the information technology (IT) department had a sole IBM mainframe computer to its present network of tens of thousands. Howard is further notable for being a member of the team that developed the original design of Yale’s CAS system and then maintained and adapted it for decades. Today, he continues to engineer university IT systems – all in a day’s work for someone who “finds it very enjoyable” to solve problems following laser-focused research and clear-cut methodology.

Howard was fresh out of Trinity College in Hartford with a degree in mathematics when he arrived at Yale to attend graduate school. Born and raised in Detroit, he had decided to stay in New England to follow a new-found interest in statistics. The study of statistics led Howard to work with early computers in the Yale Computer Center in the 1970s. He became fascinated enough with them to choose IT as a profession. Howard moved from student to staff member when he was hired in what was then called User Services and is today the Help Desk, but back then the whole desk was a group of four.

Howard’s next career home was the IT systems group, which was responsible for configuring and running the large IBM mainframe. “We had so few people,” he recalls, “that I did everything from placing power cables under the floor to taking the computer down, to rebooting it, backing it up, and modifying software to do the accounting function.”

Campus computers were not the most powerful of those available at the time, but Yale software engineers did develop software and work with software used by universities around the world. One pre-Internet project that Howard worked on was a collaboration between Yale and the City University of New York to adapt IBM software — used mainly to build large internal corporate networks — to connect universities to each other. The link between these two universities became “Bitnet,” which was, before the Internet, a way for all students and faculty at 500 international educational institutions or university systems worldwide to send mail and files to each other. Yale-coded software bridged this and other gaps between the special communication needs of universities and the mainstream computer networks that were designed to support business problems.

Howard notes that the whole trajectory of his career has followed that of technology itself. Technology has changed so rapidly that his 50-year career is largely marked by transition:

(continued)
“You see a cycle happen over and over, a decade for something to grow, and then a decade for it to be replaced by something else. And after a while, you realize the cycle is permanent. Even so, you take pride in what you build today without the expectation of how long it will last.”

Pride in his work stands out to colleagues who praise Howard for the generosity with which he shares his knowledge and thought processes on a project. The word “solutionist” seems to describe what he acknowledges himself—his love of solving problems:

“If you give me a computer problem, there’s a set of rules represented by the background information and I can diagnose the problem. I can learn more than I knew about a subject. I can figure out what the issue is. And there comes that Eureka moment: I figured out how to do it or I figured out what is wrong. I solve the problem. I document the results. I deliver your program. And then I’m looking for the next problem. And it’s this pursuit of the solution that keeps me interested and active and involved. It’s what I call fun.”
45 YEARS
Laura Bertolini  Graduate Housing

Laura is proud of her four-and-a-half decades at the university and says, “My time at Yale has always been positive.” She joined right out of high school and has grown with her career over the years, enriched by the opportunities that Yale has offered her. One guiding principle that Laura has embraced is gratitude, learning early the importance of not taking anything for granted. This ethos has served as a compass, steering her through whatever challenges the years have brought. What stands out the most for Laura are the relationships that she has made: “I have been lucky to work with some really great people from the very beginning and that makes all the difference.” These are her favorite memories, the connections with colleagues and community.
Scott Francis  Animal Resources Center

Scott never expected to stay at Yale when, as an Environmental Biology undergraduate at Southern Connecticut State University, he worked in the Yale dining halls. He accepted two Yale Hospitality positions before joining the Animal Resources Center where he built his career and is proud of his “…steadfast dedication to Yale’s research mission and the wellbeing of research animals.” Reflecting on his tenure, Scott says he treasures his friendships and professional relationships: “The trust we have between us is so important for us to do our jobs well. I’ve learned so much about life and Yale from everyone.” He also treasures his exposure to the arts: Bill Evans, Art Blakey, and Max Roach in the Duke Ellington Jazz Series, and a production of Uncle Vanya at Yale Repertory Theatre that included a white peacock from a local farm: “It was housed temporarily on campus where I took care of it, transporting it between shows. There was a cool scene where the peacock walked on stage and the audience went wild with applause!”
Marsha Langner  Development

Marsha likes to reflect on her long career at Yale in Handsome Dan years as she prepares to retire. “Delighted,” she says, “to share my enriched and fulfilling journey starting in 1979.” It was the year of Handsome Dan XII when she joined the Alumni Fund as a temporary receptionist. Soon she was hired into the Fund’s accounting department as an accounting clerk. Her pursuit of excellence led to a supervisory role by 1995, the year of Handsome Dan XIII. The fundraising unit merged with Gift Accounting in the 1980s to become today’s Office of Development, where she has enjoyed her position as associate director in the year of Handsome Dan XIX. Marsha has witnessed the global transformation from an era devoid of cell phones and the internet to the age of digital connectivity and remote work. When she retires, she says, “I will miss all my coworkers, and the friends I’ve made. Yale has been such a wonderful part of my life that I am so thankful for.”
Paula Preston-Hurlburt Immunobiology

Paula learned early on in her career in immunology the importance of perseverance. “If you give up after the first failed experiment, you will never get anywhere,” she says. “Keep on trying and eventually you will get to your goal.” Pride in her research is rooted in the recognition and appreciation she has received from her principal investigators and fellow scientists, earning her authorship in significant scientific publications. Reaching that goal has been as important as the people she has worked with in her labs for the last 45 years: “Almost to a person, they have all been great scientists and terrific people. I have been very lucky in that way.” Even luckier was when Paula met her best friends within months of starting at Yale. “Our monthly Ladies Night Dinners have been the best!,” she says. “They are all precious people who have made my life better in countless ways, and I wouldn’t have met them if not for Yale.”
Marya Shanabrough  Comparative Medicine

Throughout her Yale career, Marya has embraced patience, tact, and compromise, recognizing that this approach often yields better outcomes when challenges arise. This lesson, learned over her journey in Comparative Medicine, has also given her the privilege of interacting with highly prestigious scientists and researchers. Rewarding as well has been her time mentoring, teaching, and working alongside young students, fellows, and scientists from around the world, “…whose energy and exuberance are infectious.” When she considers her 45 years at Yale, Marya says, “Working among such a diverse, intellectual, and affable community has always kindled enthusiasm in my work and is the reason my career has never been dull or the research stagnant. This environment lends itself to creativity and innovation and is deeply gratifying.”
**Jennie Smith**  Animal Resources Center

Jennie is a hometown girl, raised in West Haven, and dedicated to Yale for her whole career. She began administrative responsibilities in Cardiology and then moved to Comparative Medicine where she worked for veterinarians handling cancer research with canines. When a job opened in the Yale Animal Resources Center, Jennie embarked on her decades-long affiliation. She says that lessons she has learned over time are to be proactive rather than reactive, connect with others, and not be afraid to admit when you make a mistake. Her memories, and there are quite a few, are about the deep friendships she has made, friendships that extend beyond the workplace and include vacations. Jennie is most proud of being one of nine individuals asked to contribute to “Guidelines for The Human Transportation of Research Animals,” which was published by the National Research Council of the National Academies.
Also being honored for 45 years of service

Wilbert Hill  Physical Plant
Duncan Wong  Physiology
40 YEARS
40 YEARS

Rocco Carbone
Yale Cancer Center

Catherine Esposito
Yale Center for British Art

Donna Alchimio
Yale College

Regina Bejnerowicz
Business Operations
Andrew Harris
Physical Plant

Lisa Hopkins
Development

40 YEARS

Francesca Sutton
Animal Resources Center

Sandra Vitale
Research Administration
Donna Wesolowski
Yale Cancer Center

Also being honored for 40 years of service

Martha MacAvoy  Psychiatry
James Williams  Police
35 YEARS
Valencia Culbreath
Emergency Medicine

Anthony D’Abramo
Environmental Health & Safety

Gwendolyn Davis-Arrington
Vascular Biology & Therapeutics

Silvia DeCastro
Yale College

Marsha Dobson
Yale Center for British Art

Jo-Ann Dziuba
Information Technology Services

35 YEARS
Adrienne Marable  
Research Administration

Alice Marsh  
Library, Tech Services

Katherine Miceli  
Therapeutic Radiology

Sally Notarino  
Hospitality

Deidre Oliver  
Grounds Maintenance

Steven Oyler  
Library, Tech Services
Geraldine Remer
Hospitality

Anna Reynolds
Yale College

Carmen Pagan
Student Financial Services

Vanathy Rajendran
Physiology

Madeline Rabell
Controller’s Office

Aida Rodriguez
Earth & Planetary Sciences

35 YEARS
Debra Sabo  
Controller’s Office

David Schrader  
David Geffen School of Drama

Susan Shand  
American Studies

Carleen Shaw  
School of Medicine, Finance

Darlene Smith  
Economics

Rosanne Stoddard  
School of the Environment
35 Years

Also Being Honored
For 35 Years of Service

Elisa Vitale
Chemistry

Gregory Sutton
Custodial Services

Nellie West
Hospitality

Lori Williams
Internal Medicine

Also being honored
for 35 years of service

Brian Canning  Beinecke Library
Aaron Greene  Information Technology Services
Richard Greenlee  Custodial Services
Geraldine Hawthorne-Jones  School of Public Health
Cynthia Morgan  Psychiatry
George Page  Yale Medicine, Stockroom
Tracy Sotere  Pediatrics
Roger Vandal  Utilities
30 YEARS
30 years

Denise Cusanelli
Library, Business Office

Robert Bublitz
Utilities

Bernadette Cioffi
Library, Human Resources

James Coppola
Physical Plant

Stacie DiMaggio
Psychiatry

Michael DiMaggio
Information Technology Services

Vincent Ferrucci
Grounds Maintenance

Robert DeGrand
Utilities
30 YEARS

Michael Fitzsousa
School of Medicine, Development

Bernie Ford
Transport, Receiving, & Storage

Michael Fox
Fire Code & Compliance

Nancy Franco
Visitor’s Center

Alan Ginsberg
Procurement

Lisa Harrison
Pediatrics

Kris Kaliszewski
Custodial Services

Natividad Hernandez
Research Administration

Michael Ford
Transport, Receiving, & Storage
30 years

Jennifer Mulligan
Dermatology

Janice Murphy-Wallace
Yale Alumni Association

Margaret O’Brien
Poorvu Center for Teaching & Learning

Scott Patton
Yale Art Gallery

Peter Rodriguez
School of Medicine, Stockroom

Shawna Rodriguez
Astronomy

Juan Carlos Roman
Animal Resources Center
30 YEARS

Felicia Schwartz
Hospitality

Uma Shankar
International Students & Scholars

Monty Shepardson
Development

Richard Simons
Police

Judy Spak
Medical Library

Eric Sparks
David Geffen School of Drama

Tammy Stalmack
Center for Clinical Investigation

Helena Stankevitch
President’s House
Antoinette Stanley
Police

JoAnn Sullivan
Office of the President

Karyn Turcotte
Yale Medicine

Michelle Vallati
Neurology

Christine Weideman
Beinecke Library

Cynthia Welsh
Information Technology Services

Maureen White
Peabody Museum

Louis Wilson
Utilities

30 YEARS
Brian Wingate
Human Resources

Also being honored for 30 years of service

Tracy Baldini  David Geffen School of Drama
Joanne Corvino  Psychiatry
Dana Courtney  Business & Administration
Dino Esposito  Physical Plant
John Guidone  Information Technology Services
Wanda Haynes  Psychiatry
Andrew Mastriano  Custodial Services
Steven Melillo  Center for Language Study
Nicole Neville  Yale College
Linda Reddick  Custodial Services
Antoinette Taylor  Yale Medicine
Colleen Vadala  Child Study Center
Stephen Viviano  Pediatrics
Suzanne Whitty  Controller’s Office
25 YEARS
25 YEARS

L.Lynne Addison
Yale Art Gallery

John Anderson
Yale Center for British Art

Jeffrey Arico
Hospitality

Renee Ballingham
Beinecke Library

Deborah Bellmore
Yale College

Audrey Bribiescas
Human Resources

Igor Budyansky
Information Technology Services

Ruth Carruth
Library, Tech Services

Peter Cohen
Yale Art Gallery

James Cole
Procurement
Amanda Criscuolo
Finance Operations

Tonya Daniels
Yale Medicine

Arun Darwar
Information Technology Services

Paula Dellamura
Infectious Diseases

Lucille Edwards-Bray
Hospitality

Lee Faulkner
Public Affairs & Communications

Dawn Ferguson
Yale Center for British Art

Mark Firla
Laboratory Medicine

Melissa Fournier
Yale Center for British Art

Cristian Garcia
Printing & Publishing Services
Nikitia Tillman
Law School

Barbara Vereen
Labor Relations

Kelly Voight
Law School

Rupa Vyas
Pathology

Eliza Whalen
Yale Medicine

Tonya Whitelow
Human Resources

TracyLynn Wyble
Development

Siti Zain
Pathology

Robert Wolfe
Information Technology Services

Stephen Watkins
Information Technology Services

25 YEARS
ALSO BEING HONORED FOR 25 YEARS OF SERVICE

Heather Abati  Office of the Provost
Timothy Acker  Physical Plant
Karen Alderman  Law School
Rosali Alvarez  Obstetrics & Gynecology
Deborah Apotrias  Development
Stephen Arnold  Procurement
Monte Bailey  Marx Science & Social Science Library
Tracy Belanger  Yale Medicine
Ramzee Beyah  Hospitality
Curtis Boomer  Transport, Receiving, & Storage
Clarence Boyd  Transport, Receiving, & Storage
Kevin G. Bradley  School of Public Health
Rodney Brunson  Procurement
Jeremy Burnett  Custodial Services
Tina Burton  Yale Medicine
Evelyn Felder  Yale Medicine
Fred Ferrie  School of Management
Christopher Fiorillo  Library, Collection Services
Maria Foley  Yale Health
Tywan Garner  Custodial Services
Sheila Gillooly Greene  Yale College
Rachel Goldberg-Gell  Pediatrics
Cindy Greenspun  Library, Tech Services
Stephanie Gulley  Yale Medicine
Rebecca Hoffmann  Information Technology Services
Mary Holder  Marx Science & Social Science Library
Carol Hribko  Dermatology
Xiaoyue Hu  Cardiology
Jonathan Ingersoll  School of Management
Jeremias Irizarry  Facilities Business Office
Linda Isakson  Child Study Center
Gregory Messina  Yale Medicine
Craig Miller  Gibbs Machine Shop
John Monahan  Library, Collection Services
Sean Moore  Physical Plant
Peter Morazzini  Information Technology Services
David Norris  Yale Art Gallery
Debra Novella  Human Resources
Jane Nowosadko  Yale Center for British Art
Kristine Oliver  Surgery
Rose Plano  Human Resources
Sandra Pompano  Yale Medicine
Susan Quatrano  Psychiatry
Michael Radford  Information Technology Services
Wendy Rawlins  Procurement
Heidi Richard  School of Public Health
Svetlana Rogulina  Physiology
Renee Cawley  Library, Tech Services
James Chapman  Transport, Receiving, & Storage
Robert Charlesworth  Peabody Museum
Sharon Cole  Yale Medicine
Teresa Corato  Facilities, Business Office
Robert Criscuolo  Finance & Administration
Richard Daniels  Animal Resources Center
Christie Day  Capital Management
Andrea DeBenedet-Murgo  Faculty Research Management Services
David De La Cruz  Parking
Songyan Deng  Immunobiology
Shannon Denison  Research Administration
Susan Denison  School of Medicine, Communications
Diane Eggert  Security
Suzanne Estelle-Holmer  Divinity Library
Kris Jackson  Transport, Receiving, & Storage
Roszita James  Custodial Services
Gregory Kader  Hospitality
Christopher Killheffer  Library, Collection Services
Denise Kovesses  Yale Medicine
Emma Kruglov  Digestive Diseases
Laurie Laliberte  Yale Art Gallery
Rhoda Lea  Yale Alumni Association
Robert Liston  School of Architecture
Jie Liu  Physiology
Lee Mack  Physical Plant
Daniel Marciniak  Utilities
Odette Mariano  Yale Medicine
Lawrence Martins  Library, Tech Services
Patty McCallum  Yale Health
Sherie McGregor  Finance Operations
Adrienne Roselle  Psychiatry
Charlene Senical  Yale Art Gallery
Huafang Shi  School of Public Health
Peter Stanish  Physical Plant
Walter Szpakowski  Information Technology Services
Thawona Taylor  Yale Medicine
Ernest Thompson  Grounds Maintenance
Michele Tomasi  Controller’s Office
Heidi Torres  Yale Medicine
William Tower  Yale Center for British Art
Anthony Ventura  Information Technology Services
Patricia Waleski  Yale Medicine
Xiaomei Wang  Rheumatology
Xianyun Ye  Molecular Biophysics & Biochemistry
Suzanne Zampano  Dermatology
FROM THE PRESIDENT

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Sincerely,

Peter Salovey
President, Yale University
Chris Argyris Professor of Psychology

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Ashley Blackwell

The annual Yale University Long-Service Recognition commemorative book is an OPAC, Internal Communications presentation led by Lalani Perry, Assistant Vice President, and Brenda Naged, Director, Recognition & Engagement. Special thanks to Kymiia Mood, Senior Communications Assistant, who also worked on the project. Each year the university recognizes staff members who celebrate 25 years of service to Yale and each five-year anniversary thereafter.

This publication is printed with soy inks on paper that is comprised of 30% post-consumer waste.

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