Our North Star: Staff learning & development excellence is a key differentiator in the recruiting and training of staff. Yale is a desirable place to work because of its investment in professional development.

Find out more:
- Learning Strategic Initiative Webpage
- Contact: learning@yale.edu

**Monthly At-A-Glance – FY24 March**

**ACCOMPLISHMENTS**

- Delivered training, information, and office hour sessions focused on Managers, Learners, Content Creators, and Instructors.
- Demonstrated applying the L&D federated model for ITS project training to ITS Portfolio and Project managers.
- Managed the learning@yale.edu Support Model intake system, resolved tickets, and escalated for technical assistance as needed.
- Planned completion of Phase 2 Workday Learning integrations in FY24.
- Presented LSI updates and program plan to operationalize at the 3/8 Ops Initiative Working Session.
- The Learning Strategic Initiative officially transitioned to being operationalized on March 11.

**WHAT’S COMING**

- The L&D Team will continue to focus on strategic planning for rest of FY24 and into FY25 including prioritizing recommendations from the strategic assessment. Examples include:
  - Enhanced managerial and leadership program including managing in a unionized environment and a manager information portal.
  - "Test and learn" projects for structured development, performance, productivity, and build vs buy strategy programming.
  - Ongoing refinement and expansion of Yale’s robust catalog of learning opportunities in Workday Learning.

**DID YOU KNOW**

- Anyone with questions may refer to the Workday Learning FAQs or email learning@yale.edu.
- Learners and Managers can access Yale’s learning and development resources via the Learn and Grow website.
- ‘Make Learning Part of Our Work’ is Yale’s philosophy for Learning and Development, aimed at creating a learning culture for staff.
- You can request learning opportunities by completing a Learning & Development Support Intake Form.
- All faculty and staff have complimentary access to Yale courses in Coursera, which includes the option of obtaining a completion certificate. To access these courses, faculty and staff can log in to Coursera for Campus using their Yale credentials.

**WHAT WE NEED FROM YOU**

- Log into Workday Learning and attend the Workday Learning training for Managers & Learners.
- Support your team to attend the Workday Learning for Learners and explore and engage in growth and development opportunities in Workday Learning.
- Review the L&D Manager Information session recording and material.
- Review the L&D Learner Awareness session information and share it with your team.
- Reach out to learning@yale.edu to have the Central OESD attend a meeting (staff, Town Hall, etc.) to discuss learning & development at Yale.