



### ACCOMPLISHMENTS

- Delivered training, information, and office hour sessions focused on Managers, Learners, Content Creators, and Instructors.
- Demonstrated applying the L&D federated model for ITS project training to ITS Portfolio and Project managers.
- Managed the [learning@yale.edu](mailto:learning@yale.edu) Support Model intake system, resolved tickets, and escalated for technical assistance as needed.
- Planned completion of Phase 2 Workday Learning integrations in FY24.
- Presented LSI updates and program plan to operationalize at the 3/8 Ops Initiative Working Session.
- **The Learning Strategic Initiative officially transitioned to being operationalized on March 11.**



### WHAT'S COMING

- The L&D Team will continue to focus on strategic planning for rest of FY24 and into FY25 including prioritizing recommendations from the strategic assessment.  
Examples include:
  - Enhanced managerial and leadership program including managing in a unionized environment and a manager information portal.
  - “Test and learn” projects for structured development, performance, productivity, and build vs buy strategy programming.
- Ongoing refinement and expansion of Yale’s robust catalog of learning opportunities in Workday Learning.



### DID YOU KNOW

- Anyone with questions may refer to the [Workday Learning FAQs](#) or email [learning@yale.edu](mailto:learning@yale.edu).
- Learners and Managers can access Yale’s learning and development resources via the [Learn and Grow](#) website.
- ‘[Make Learning Part of Our Work](#)’ is Yale’s philosophy for Learning and Development, aimed at creating a learning culture for staff.
- You can request learning opportunities by completing a [Learning & Development Support Intake Form](#).
- All faculty and staff have complimentary access to Yale courses in Coursera, which includes the option of obtaining a completion certificate. To access these courses, faculty and staff can [log in to Coursera for Campus](#) using their Yale credentials.



### WHAT WE NEED FROM YOU

- Log into [Workday Learning](#) and attend the Workday Learning training for [Managers & Learners](#).
- Support your team to attend the [Workday Learning for Learners](#) and explore and engage in growth and development opportunities in Workday Learning.
- Review the L&D Manager Information session [recording](#) and [material](#).
- Review the L&D Learner Awareness [session information](#) and share it with your team.
- Reach out to [learning@yale.edu](mailto:learning@yale.edu) to have the Central OESD attend a meeting (staff, Town Hall, etc.) to discuss learning & development at Yale.